



MACI Student Suggestion & Feedback Form

(Student Support, Wellbeing & Satisfaction Survey)

1. Student Information

Name (Optional):	
Student ID (Optional):	
Course:	

2. Overall Satisfaction

Q1. How satisfied are you with your overall learning experience?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

3. Student Support Services

Q2. How satisfied are you with the support provided by the college?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

Q3. Which support services have you used? (Select all that apply)

- Academic support (trainer help, LLN support)
- Administration support
- IT support
- Career advice
- Work placement support
- Welfare / counselling support
- None

Q4. Was the support you received helpful?

- Yes
- Partially
- No



4. Student Wellbeing

Q5. Do you feel safe and supported at the college?

- Always
- Most of the time
- Sometimes
- Rarely
- Never

Q6. Do you know who to contact if you need help (academic or personal)?

- Yes
- No

Q7. Have you experienced any stress, wellbeing, or personal challenges affecting your study?

- Yes
- No

👉 If yes, would you like support from the college?

- Yes
- No
- Prefer not to say

5. Communication & Engagement

Q8. How clear and helpful is communication from the college?

- Very clear
- Clear
- Neutral
- Unclear
- Very unclear

Q9. Do you feel your feedback is listened to?

- Yes
- Sometimes
- No

6. Learning Experience

Q10. How satisfied are you with your trainers and teaching quality?

- Very satisfied
- Satisfied
- Neutral




- Dissatisfied
- Very dissatisfied

Q11. Are learning resources helpful and easy to understand?


- Yes
- Mostly
- No

7. Open Feedback


Q12. What do you like most about your course or college?

 _____

Q13. What improvements would you suggest?


 _____

Q14. Do you have any concerns or issues you would like to report?

 _____

8. Suggestion Box

Q15. Please provide any suggestions to improve student support, wellbeing or services:

 _____